



From L: Amy Brockschmidt, Carol Wagner, Rich Wagner Sr., Rich Wagner Jr. and Jason Fischer.

Quality Heating & Cooling Has Been Meeting Clients' Challenges Since 1960

Richard Wagner Sr. has always been up for a challenge. In fact, that's how he got into the heating and cooling business back in 1960 when he started Quality Heating and Cooling, Inc.

"The opportunity arrived to replace coal furnaces with gas," Wagner said. "I had worked as a residential sheet metal worker for eight years and left as shop foreman, doing new construction. The replacement of coal to gas was a challenge I couldn't pass up."

Wagner and his wife, Carol, now operate 3rd generation Quality Heating and Cooling, Inc. with their son, technician Rich Wagner Jr.; their granddaughter, Amy Brockschmidt, who came on board as office manager this year; and technician Jason Fischer. The business offers sales, installation and service of air conditioners, furnaces, ductless systems, heat pumps, thermostats, boilers and water heaters. Quality is a factory-authorized Bryant dealer.

Back in 1960,

"air conditioning was in its infancy, which became a challenge," Wagner said. True to form, he took the challenge and installed one of the first gas air conditioners for Laclede Gas. In the early 1980s, condensing furnaces became available. Now, Wagner is meeting the challenge of equipment that can be controlled by Wi-Fi. Today's equipment is so efficient in comfort and great savings.

Wagner gets his greatest satisfaction from satisfied customers, especially those who experience warmth and coolness throughout the house after he installs a second-story system.

Quality's customers, many of whom are third-generation clients, are cared for like family.

"We pride ourselves on prompt, courteous, trustworthy service," Wagner said.

Customers appreciate the company's prompt, courteous and neat service and the staff's availability.

QUALITY
Since 1960
HEATING and COOLING INC.

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